



VACANCY

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| REFERENCE NR | : | ICT/SSA/2017-06 |
| JOB TITLE | : | Senior Specialist Server Administrator (Messaging Engineer) |
| JOB LEVEL | : | D1 |
| SALARY | : | R 382,982 – R 638,303 |
| REPORT | : | Consultant Server Management Services |
| DIVISION | : | ICT Service delivery |
| Department | : | LAN and Desktop Support |
| LOCATION | : | Erasmuskloof |
| POSITION STATUS | : | Permanent (Internal / external) |

Purpose of the job

To provide the maintenance of the core server infrastructure, resolve **high/medium** incidents logged, upgrade the server hardware/software monitor server availability in the client's enterprise or LAN environment to ensure good service delivery.

Key Responsibility Areas

Implementation of all services and solutions relating to the Core server infrastructure and Directory services. Design procedures and standards for Directory integrated systems, Servers and related services and monitor implementation thereof. Management/ ownership /resolution of high medium operational incidents. Implementation of Server and Services Toolsets & Dashboards. Monitor availability of the server. Publish/distribute server software/hardware upgrade.

Qualifications and Experience

Minimum: 3 year National Diploma or Degree in Computer Science, or IT related fields (NQF level and Credits) plus verified and certified alternative specialized certification e.g. MCSE. **Experience: 5 – 6 years practical experience** in the provision and support of Directory services & core server infrastructure and associated services. Which should include: Maintenance of the core server infrastructure, Resolution of incidents logged, Upgrade of the server hardware/software, Monitoring of server availability.

Technical Competencies Description

An in-depth knowledge of: Server Operational Management, System performance, Server Performance, Management/Support service offerings, Stakeholder management, knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers, Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V; Hardware and software support for client system/solutions, Server & Storage related technologies & related management toolsets and solutions; Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications, CT Operational Trends, Network Operating Systems, Project Management; NOS/Active Directory/Virtualisation; Quality assurance standards; DNS, E-Mail, software deployment, Patch management, Core Stack builds; VPN technologies and concepts; Disaster Recovery; Virtualisation technologies and concepts; Computer and network security principles; Operating System Stack builds (OS Imaging); Service Level Management. **Skills:** Ability to lead concurrent projects; Documentation (Visio etc.) Plan, design and build Directory integrated systems. Proficiency in managing, commissioning and maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc).

Other Special Requirements

None

How to apply

Kindly send your CV to lerato.recruitment@sita.co.za

Closing Date: 03 July 2017



Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be accepted